

Development Dimensions International (DDI)

Development Dimensions International, DDI seeks to achieve superior business results by building engaged, high-performing workforces. With a focus on specific workforce needs, and a passion for success, the DDI Leadership Training Program will assist businesses select, develop, and retain talent—their most important resource—so they can achieve a true competitive advantage.

With DDI, success is measured by how effectively solutions are applied and by positive changes in the performance of the workforce.

DDI training areas include:

Interactive Management: Tactics for Effective Leadership

- IM Essentials
- Coaching for Success
- Coaching for Improvement
- Managing Performance Problems
- Resolving Conflict
- Building an Environment of Trust
- Retaining Talent
- Partnerships: Creating Synergy

Leadership for Healthcare

- Essential Skills for Health Care Managers
- Conflict Resolution
- Improving Staff Performance I and II

Personal and Group Effectiveness

- Interaction Skills for Success
- Communicating with Others
- Working Through Conflict
- Working as a Team
- Valuing Differences
- Leading Successful Meetings

Customer Service Skills

- Service Plus
- Service Plus for Health Care

For additional information on how to get your leaders involved in DDI contact Dave Sawicki, Director, Luzerne County Community College Center for Business Solutions, dsawicki@luzerne.edu or 1-800-377-5222 x663

